



Fold Here to Mail

Ocean County Veterinary Hospital
Thank you for your recent visit to our office!

We value our relationship with you and are grateful for the trust you have placed in us. We would appreciate your assistance in making our practice even better!

The Doctors and Staff

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Ocean County Veterinary Hospital
Attention: Andrea Poole
838 River Avenue
Lakewood, NJ 08701

Ocean County Veterinary Hospital

Anonymous Client Survey

Our goal is to provide you with the most personalized, professional, and caring veterinary experience possible. As a part of our continuing effort to serve you better, we would like your feedback on your experience. **We promise to use this information to make future experiences with our hospital even better.** In order for you to feel comfortable expressing your opinions candidly, we do not ask for your name or other identifying information. Please note the survey has already been stamped for your convenience. Just fold and staple/tape when completed.

Circle the response that best describes your feelings AND indicate your priority.

A =Very Important
B = Somewhat Important
C = Not Important

1=Very Poor 2=Poor 3=Average 4=Very Good 5=Outstanding	CIRCLE FEEDBACK					INDICATE PRIORITY
Level of service and professionalism on the phone	1	2	3	4	5	
Interior clean, odor free, comfortable	1	2	3	4	5	
Exterior inviting, clean, easily recognized	1	2	3	4	5	
Appointment times are convenient	1	2	3	4	5	
Front desk staff friendly and professional	1	2	3	4	5	
Length of time waiting to be seen by doctor	1	2	3	4	5	
Amount of time doctor spent with my pet	1	2	3	4	5	
Explanation of my pet's exam and treatment alternatives	1	2	3	4	5	
Length of time waiting to check out	1	2	3	4	5	
Friendliness of the doctor and staff	1	2	3	4	5	
Concern of the doctor for my pet	1	2	3	4	5	
Concern of the support staff for my pet	1	2	3	4	5	
Overall quality of my visit	1	2	3	4	5	
Overall value of service	1	2	3	4	5	

- I was seen by:
- | | | |
|-------------------------------------------------|-------------------------------------------------|-----------------------------------------------|
| <input type="checkbox"/> Dr. Peter M. Falk | <input type="checkbox"/> Dr. Albert M. Pagani | <input type="checkbox"/> Dr. Warren E. Briggs |
| <input type="checkbox"/> Dr. Lorri R. Mitchell | <input type="checkbox"/> Dr. Alyssa M. Graziano | <input type="checkbox"/> Dr. Viola Chu |
| <input type="checkbox"/> Dr. Laurie A. Pearlman | <input type="checkbox"/> Dr. Amy B. Nalven | <input type="checkbox"/> Dr. Mei-An Raicer |
| <input type="checkbox"/> Dr. Billy C. Danowitz | | |

The aspects I liked most about OCVH are _____

Aspects I would like to see change are _____

Other Comments: _____
